



BUSINESS OPERATIONS MANAGER

Do you have experience directing and guiding the selection, design, development and support of enterprise-wide applications, systems, data analysis and reporting solutions? If you're seeking a new opportunity to build and grow an internal consulting team that is passionate about meeting strategic goals – we would love to hear from you.

PSCL is a leading supplier of software and automation services to the global cement industry. Since 1985, we have provided advanced control, laboratory management and automated shipping systems around the world. We are successful because we listen to our customers, take pride in what we do, and we have an amazing team!

The Business Operations Manager is responsible for implementing strategic initiatives across the organization and he/she will manage business system technology, systems analysis, development, support and associated business requirements. The Business Operations Manager will plan, implement and support enterprise software systems (Dynamics, Sharepoint, email) and maintain documentation and support on networks, and phone systems. A typical day includes consulting with internal stakeholders, managing projects, and researching and implementing solutions.

To be successful you will need...

- 5+ years as an IT support analyst, and 1+ years of management experience with a track record of successful systems integration and support.
- to be agile. We are a growing company and the right person will be expected to think critically and creatively to find innovative solutions.
- to be an effective communicator. Transparency is important and you'll be working with all levels of the organization with multiple stakeholders.
- to be a collaborator. You will work with resources from multiple business units and liaise with multiple teams within Corporate Services.
- to be a servant leader and mentor. You'll need to work with your team to address their needs, develop them as a team, and implement solutions.

To stand out from the pack, you would have experience in:

- supporting Linux and Microsoft servers
- developing/supporting Microsoft Dynamics CRM
- launching and supporting Sharepoint
- managing a Virtual Machine environment
- managing SQL server databases, internal networks and infrastructure

What you can expect from us...

- extended health benefits package, with employer-paid premiums
- a flexible, diverse workplace that supports work/life balance
- a unique opportunity to build and grow an internal consulting team