

## ***Application & Automation Integration Technician***

Process Solutions is a leading supplier of software and automation services to the global cement industry. Since 1985, we have provided advanced control, laboratory management and automated shipping systems around the world. We are successful because we listen to our customers, take pride in what we do, and have an amazing team!

We are currently seeking one or more passionate individuals experienced in application software installation and support, to work in as a key member of our shipping systems integration team. This customer-facing role requires self-motivated, team players with a commitment to excellence in customer support including: problem analysis and diagnosis, system installation, basic automation, user training and software testing. The successful candidate(s) will be based in our Edmonton office.

Interested candidates must possess the following:

- Technical diploma in a computer related discipline, trade certification, or equivalent experience
- Excellent interpersonal and communication skills, both verbal and written
- Excellent trouble-shooting, analytical and multi-tasking skills
- Strong mechanical aptitude and hands-on experience
- Ability to work independently and in a team environment
- Ability to work with, support and manage relationships with customers
- Willingness and ability to travel
- Strong working knowledge of Microsoft's Windows environments
- Significant experience with PC hardware configuration
- Good foundation in software installation and troubleshooting skills of Windows and network issues
- Knowledge of Windows networking

These additional qualifications would be an asset:

- Experience in end-user software support of Windows-based applications
- Industrial experience in a lab or plant environment
- Exposure to the electrical trade / electrical process equipment and ability to read electrical drawings
- Knowledge of electrical installation, automation and/or PLCs
- Experience with software testing methodologies and software testing
- Experience with relational databases such as SQL Server or Oracle
- Experience in writing end-user documentation
- Microsoft Certified Professional status
- Working knowledge of a language other than English, preferably Spanish

**Interested candidates should apply with resume and covering letter, via email to:**

[Careers@pscl.com](mailto:Careers@pscl.com)

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